



# Peak-Performance Benefits for Your Virtual Environment From Day One



▶ **Avoid the Ups and Downs of Virtual Technology Implementations  
with LogicsOne™ LogicsCare™ Management-as-a-Service**

Operating virtual systems requires specialized software tools and new best practices, for you to get the best benefit from your technology investment. Without some help up the virtual technology learning curve, virtual systems, networks and storage can weigh you down.

Our team of expert virtual administrators is immediately available, with around-the-clock remote operation assistance and troubleshooting for your entire virtual environment—all for a low monthly service fee.

**GAIN THESE DAY-ONE BENEFITS  
FOR YOUR VIRTUAL ENVIRONMENT:**

- ▶ Expert staff augmentation
- ▶ 24x7 remote monitoring and alerting
- ▶ Optimum systems efficiency
- ▶ Problem resolution and avoidance
- ▶ Software leasing options
- ▶ Freedom to use the virtual technology of your choice
- ▶ Coverage of your entire virtual environment



# Speed Your Climb Up the Virtual Learning Curve

▶ Is your climb **up** the learning curve too slow for your business? Concerned that managing virtual systems is weighing your team **down**?

Speed your ability to climb the virtualization learning curve and free your administration staff for more pressing tasks, by working with virtualization experts from LogicsOne. Our team can focus

on your virtual infrastructure—so that your team can focus on supporting your business. Our team already knows in advance, where your performance bottlenecks and failures are likely to occur in a virtual environment—and can help you to avoid them.

Don't let your business be slowed by the time it can take to get administrators trained and

experienced with virtual systems. Don't let your project—or your budget—get held hostage to hiring. Smooth your virtual adoption curve with affordable access to experienced expert administrators, with LogicsOne LogicsCare Management-as-a-Service capabilities.



## ▶ Peak-Performance Efficiency for Your Virtual Environment From Day One

With LogicsOne LogicsCare MaaS, you gain all of the advantages of a highly-tuned virtual environment from its first day of operation.



Concerned that you'll experience performance bottlenecks and slow-downs? VM sprawl? Out-of-control storage and network consumption? Lack of visibility to where problems are happening? Unprotected data and systems? Not going to happen with LogicsCare MaaS.

At the same time that your virtual environment efficiencies are high with our service, your cost-savings from taking the MaaS approach are massive.

### Savings include:

- ▶ **No training required** for your team on use of the virtual management software—instead our team of proven experts will operate the software on your behalf
- ▶ **No delay from learning** how to manage virtual systems—instead you gain immediate return on your virtual management solution from day one of its use
- ▶ **No vendor lock-in**—use the virtualization technology and management software of your choice, with the freedom to migrate as quickly as your business requires
- ▶ **Efficient storage utilization**—better use of storage is the best way to lower your overall spending, as storage costs are often the fastest-growing impact on your IT budget
- ▶ **No purchase nor maintenance** of the software you need to operate and manage your virtual environment, if you want it—instead you can pay us a low, predictable monthly service fee for the software of your choice

# Who Can Benefit from LogicsCare MaaS?

LogicsCare Management-as-a-Service is structured and priced to be a great fit for any environment. If you lack experienced management resources dedicated to virtual infrastructure, then LogicsCare MaaS can benefit your business.

## Select from these LogicsCare Management-as-a-Service Options

| Program  | Description  |
|--|--|
| Management-as-a-Service Remote Monitoring and Management | <p>Hands-free, burden-free management of your entire virtual environment</p> <p>Use of the virtual management software and infrastructure of your choice</p> <p>Central Linux syslog service for global inspection of the health of the environment</p> <p>Active event monitoring and alerting using “swatch” and “sec.pl”</p> <p>24x7 monitoring and remote management coverage**</p> <p>Telephone and email access</p> <p>Google voicemail services to ensure proper notification to our service team, if we are not available to answer the initial call</p> <p>After-hour critical assistance</p> <p>Next-business-day response on non-critical, after-hours calls</p> <p><i>** Note that Christmas day, New Year's day and Thanksgiving day are excluded</i></p> |
| Software Leasing Option                                  | <p>Affordable, monthly leasing option for any of these software components for your virtual systems environment</p> <p>Hypervisor platform software</p> <p>Desktop virtualization software</p> <p>Virtualization management software</p> <p>Full deployment and configuration on your hardware systems and infrastructure</p> <p>Maintenance and migrations</p>  |
| Custom Reporting Option                                  | <p>Full plan, build and implementation of custom reports and dashboards for your environment</p> <p>Covers creation of up to 10 custom reports and up to 2 custom dashboards</p>   |
| Backup Monitoring, Restore, and Test Options             | <p>24x7 monitoring of backup jobs protecting your virtual systems</p> <p>Alerting on incomplete or failed jobs</p> <p>Remote restore to assist in critical recovery operations</p> <p>Periodic recovery testing to ensure your protection levels</p>   |
| Storage Management Option                                | <p>Facilitates all daily operations of your storage environment</p> <p>Provides proactive storage management and reporting</p> <p>Covers all aspects of storage administration</p> <p>Supports all major EMC platforms (CX, NS, DMX, V-MAX, AX, and VNX)</p> <p>Support of additional storage systems, such as Network Appliance, are available on request</p>   |

# Benefits of LogicsCare™ Management-as-a-Service

- ▶ Dedicated, dependable monitoring and management of your complete virtual infrastructure—so you gain the best operation and performance possible
- ▶ Visibility to pending problems, problem avoidance, and faster resolution when breakdowns occur
- ▶ Full use of powerful reporting capabilities
- ▶ Visibility to performance bottlenecks, processing loads by department, charge-back, and more
- ▶ Reliable backup and recovery of virtual systems and data—without impacting production workloads
- ▶ Access to virtualization management software of your choice—without the up-front cost of purchase
- ▶ Support for any of the leading hypervisor platforms—with flexibility and assistance available to help you to plan and execute your migration, as desired
- ▶ Proactive storage management—to reduce your storage growth and associated costs

Avoid the ups and downs of virtual technology adoption. Work with the LogicsOne™ team of virtualization experts to gain day-one benefits for your virtual environment.

For more information about our LogicsCare™ Management-as-a-Service (MaaS) offerings, email us at [LogicsOneServices@logicsone.com](mailto:LogicsOneServices@logicsone.com).

## About LogicsOne™

In operation since 2004, LogicsOne delivers virtualization professional services to Fortune 500 and SMB clients from its company headquarters in Atlanta, Georgia. With an exclusive focus on virtualization technologies, LogicsOne has developed a field-proven delivery approach that aligns technology to business requirements. Organizations experiencing LogicsOne's continuous-evolution approach to virtualization have realized significant cost-savings advantages, accelerated adoption cycles, and advanced their business and IT objectives.

