

LogicsOne™ LogicsCare™ Patch Management Service



Remove the Burden of Maintenance Patching and Minor Release Upgrades for Your VMware Infrastructure

Staying current with VMware software maintenance patches and minor release upgrades can be burdensome—and distract from day-to-day operations in your environment. Each patch or minor release upgrade can come with its own complexity, requiring hours or days to get right—and potentially causing downtime and outages in the process.

Keep your VMware systems operating smoothly with LogicsOne LogicsCare quarterly Patch Management assistance. Our team will keep your systems up-to-date with the latest patches and minor release upgrades from VMware, Quest and Veeam. Our team is skilled in the options available that will keep outages to a minimum. Our proven test procedures help ensure that patched and upgraded systems are ready for production loads, before going live across the environment—to help minimize the risk of subsequent slow-downs and outages from a bad patch.

Select from these LogicsCare Patch Management Options

Number of Hosts	Annual Price	Description
1-20 ESX servers	\$925 per server	<ul style="list-style-type: none"> ▶ Quarterly onsite visits by LogicsOne consulting experts ▶ Current patches applied, to ESX hosts and Virtual Center systems ▶ Minor release upgrades also performed, on agreement with you
21-50 ESX servers	\$725 per server	
50-99 ESX servers	\$550 per server	
Lab Manager	\$1K per web portal	
View Manager	\$1K per installation	
SRM	\$1K per site	

Service Requirements

- ▶ Temporary administrator (root) access
- ▶ Access to the physical system environment
- ▶ Network permissions
- ▶ To avoid downtime impacts from maintenance activities, it is recommended that a clustered environment with VMotion is deployed

Ask about our Asset Management services for your storage systems, also available from LogicsOne.

Benefits

Remove the burden of maintaining VMware systems from your administration team

Lower the risk associated with applying new patches and upgrades

Minimize performance slow-downs and system outages, which are caused by the disruption of applying patches and upgrades to VMware systems

Keep VMware systems running with the latest validated patches and minor upgrades, to ensure optimal performance—and less hassle and delay working with VMware when troubleshooting is required

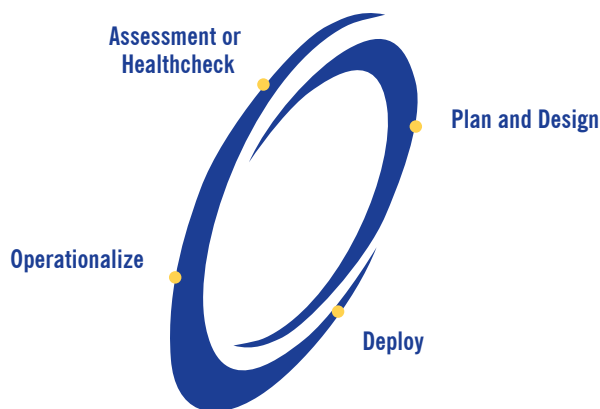
Why LogicsOne™?

LogicsOne virtualization experts work every day with organizations just like yours, to assess, plan, deploy and optimize virtualization infrastructure environments. LogicsOne uses a process of continuous evolution, to help you to accelerate your adoption of virtual systems and technology—from whatever part of the adoption curve you are at today.

Whether you are just starting out or have had VMware systems in place for years, our action-plans and recommendations will help you to evolve your virtualization methods and systems more quickly, with less wasted effort and investment. Our team of virtualization experts can augment your staff with up-to-date skills available at a moment's notice. Our experience in measuring, base-lining and analyzing existing VMware deployments quickly and accurately translates into better results for your business.

LogicsOne is an award-winning VMware Enterprise consulting partner.

LogicsOne™ Continuous-Evolution Services Cycle



Work with the LogicsOne™ team of virtualization experts to accelerate your adoption of virtualized systems, from whatever part of the adoption curve you are at today. To schedule a LogicsOne consultation, send your email inquiry to LogicsOneServices@logicsone.com



About LogicsOne™

In operation since 2004, LogicsOne delivers virtualization professional services to Fortune 500 and SMB clients from its company headquarters in Atlanta, Georgia. With an exclusive focus on virtualization technologies, LogicsOne has developed a field-proven delivery approach that aligns technology to business requirements. Organizations experiencing LogicsOne's continuous-evolution approach to virtualization have realized significant cost-savings advantages, accelerated adoption cycles, and advanced their business and IT objectives.